



# Uttar Pradesh Medical Supplies Corporation Limited

(A Govt. of Uttar Pradesh Undertaking)

Registered Office : SUDA Bhawan, 7/23, Sector-7, Gomti Nagar Extension, Lucknow-226002

E-Mail: [quality@upmsc.in](mailto:quality@upmsc.in) Website: [www.upmsc.in](http://www.upmsc.in) Contact Number: 0522-2838102

Ref. No.: UPMSCL/MD/QC/2024/252

Date : 24.05.2024

## Office Order

Quest Laboratories Pvt. Ltd has rate contract with UPMSCL for the supply of drug "Paracetamol Syrup 125mg/5ml (60ml bottle with measuring cup)". Quest Laboratories Pvt. Ltd. has supplied "Not of Standard Quality" drug batches – L2941, L2939, L2950 of drug "Paracetamol Syrup 125mg/5ml (60ml bottle with measuring cup)" to various District Drug warehouses of Uttar Pradesh Medical Supplies Corporation Ltd.

Quest Laboratories Pvt. Ltd. has supplied batch no. L2941 against Purchase Order no. UP/UP/HQ/23/725/4 (10282304037) dated 21.03.2023 and Purchase Order no. UP/UP/HQ/23/910/4 (10282304585) dated 24.04.2023 to various District Drug warehouses of Uttar Pradesh Medical Supplies Corporation Ltd. After supply, Drug Batch No- L2941 was sent to Shree Krishna Analytical Services Pvt. Ltd. (UPMSCL empanelled Laboratory) for testing. After testing, Shree Krishna Analytical Services Pvt. Ltd. has declared batch no- L2941 as "Not of Standard Quality" (Report no. SKF-220623010 Dated 10.07.2023 ). Further batch No- L2941 was sent to 2 Other UPMSCL empanelled Laboratories i.e. Bee Pharmo Labs Pvt. Ltd. and Satiare Research & Anatech Pvt. Ltd. for confirmation. After testing, Bee Pharmo Labs Pvt. Ltd. has declared batch no- L2941 as "Not of Standard Quality" ( Report no. D/23/1608/090 Dated 24.08.2023). After testing, Satiare Research & Anatech Pvt. Ltd. has declared batch No- L2941 as "Standard Quality" (Report no. SA/FP-120823/044 Dated 26.09.2023). After three Laboratory test report, batch No.- L2941 was finally declared "Not of Standard Quality".

Earlier on dated 09.10.2023 Notice (Ref No-UPMSCL/MD/QC/2023/970 dated - 09.10.2023) was sent to Company regarding supply of "Not Of Standard Quality" drug "Paracetamol Syrup 125mg/5ml (60ml bottle with measuring cap)" batch no. L2941 to different District Drug warehouses of Uttar Pradesh Medical Supplies Corporation Ltd. Response provided by Company via letter (Ref No-UPMSCL/MD/QC/2023/970) dated 21.10.2023 against notice dated 09.10.2023. Representation given by company was duly considered but not found correct and justifiable and point wise reply was also sent to Company in letter (Ref No-UPMSCL/MD/QC/2024/72) dated 22.04.2024 by UPMSCL.

Quest Laboratories Pvt. Ltd. has also supplied batch no. L2939, Purchase order no. UP/UP/HQ/23/725/4 (10282304037) dated 21.03.2023, and L2950 against Purchase Order no. UP/UP/HQ/23/1100/4 (10282305009) dated 16.05.2023 and UP/UP/HQ/23/1553/3 (10282307532) dated-29.07.2023. to various District Drug warehouses of Uttar Pradesh Medical Supplies Corporation Ltd.

After supply, Drug Batch No- L2939 was sent to Shree Krishna Analytical Services Pvt. Ltd. (UPMSCL empanelled Laboratory) for testing. After testing, Shree Krishna Analytical Services Pvt. Ltd. has declared batch no- L2939 as "Not of Standard Quality" (Report no. SKF-110723012 Dated 28.07.2023 ). Further batch No- L2939 was sent to 2 Other UPMSCL empanelled





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Laboratories i.e. ITL Labs Pvt. Ltd. and Satiat Research & Anatech Pvt. Ltd. for confirmation. After testing, ITL Labs Pvt. Ltd. has declared batch no- L2939 as "Not of Standard Quality" (Report no. D2023092700240 Dated 08.11.2023). After testing, Satiat Research & Anatech Pvt. Ltd. has declared batch No- L2939 as "Standard Quality" (Report no. SA/FP-260923/020 Dated 4.10.2023). After three Laboratory test report batch No.- L2939 was finally declared "Not of Standard Quality".

After supply, Drug Batch No- L2950 was sent to Bee Pharmo Labs Pvt. Ltd. (UPMSCL empanelled Laboratory) for testing. Bee Pharmo Labs Pvt. Ltd. has declared batch no- L2950 as "Not of Standard Quality" (Report no. D/23/2609/038 Dated 04.10.2023). Further batch No- L2950 was sent to 2 Other UPMSCL empanelled Laboratories i.e. Manisha Analytical Laboratories and ITL Labs Pvt. Ltd. for confirmation. After Testing, Manisha Analytical Laboratories has declared batch no- L2950 as "Not of Standard Quality" (Report no. F/23/2810/102 Dated 20.11.2023). After testing, ITL Labs Pvt. Ltd. has declared batch No- L2950 as "Not of Standard Quality" (Report no. D2023102001200 Dated 25.10.2023). After three Laboratory test report batch No.- L2950 was finally declared "Not of Standard Quality".

Another Notice (Ref No-UPMSCL/MD/QC/2024/72 dated - 22.04.2024) was sent to Company regarding supply of "Not Of Standard Quality" drug "Paracetamol Syrup 125mg/5ml (60ml bottle with measuring cap)" batch no. L2939 and batch no. L2950 to different District Drug warehouses of Uttar Pradesh Medical Supplies Corporation Ltd. Response provided by an advocate Mr Vedant Srivastava on behalf of Quest Laboratories Pvt. Ltd via letter on dated 14.05.2024 against notice dated 22.04.2024 ( Ref No. Ref No-UPMSCL/MD/QC/2024/72 ) by UPMSCL. Representation given on company's behalf was duly considered but not found correct and justifiable with reference to tender condition and Indian Pharmacopoeia.

Earlier Quest Laboratories Pvt. Ltd has been already blacklisted for five drugs i.e. Tablet Calcium Carbonate With Vitamin D3 1250mg+250 IU ( Ref No. UPMSCL/MD/QC/2023/121 Dated - 29.04.2023 ), Tab. Ibuprofen 200 mg Tab ( Ref. No. UPMSCL/MD/QC/2023/1198 Dated - 03.11.2023 ), Cefixime Oral Suspension IP 100mg/5ml 30ml bottle" ( Ref. No. UPMSCL/MD/QC/2023/1317 Dated -28.11.2023 ), "Calcium Vitamin D3 Suspension (Each 5ml contains Calcium Carbonate eq. to Elemental Calcium 250mg+Vitamin D3 -125 IU) 200 ml Bottle"( Ref. No.UPMSCL/MD/QC/2024/1689 Dated -14.02.2024)" and "B Complex : Vitamin B1 5 Mg Thiamine Hydrochloride, Vitamin B2 5mg Riboflavin, Vitamin B6 2mg Pyridoxine Hydrochloride, Vitamin B3 Nicotinamide 50 Mg, Vitamin B5 Calcium Pantothenate 5 Mg Tablet" (Ref No. UPMSCL/MD/QC/2023/121 Dated -27.05.2024 ).

With above description it is clear that Quest Laboratories Pvt. Ltd. has supplied three "Not of Standard Quality" Drug batches (Batch No. L2939, Batch No. L2950 and L2941) to UPMSCL and thus also violated the Condition of contract ; Clause no. 13 (Debarring & Blacklisting ), Sub clause (i) of Tender no. UPMSCL/Drugs-157/533 dated 12.01.2022 i.e. "If two batches of any drug supplied by a Company/firm is found not of standard quality, then the Supplier Company/firm



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shall be blacklisted for that particular drug for a period of three years". Reports declared "Not of Standard Quality" by UPMSCL Empanelled Laboratories has neither been cancelled nor annulled by any higher authority and therefore the Certificate of analysis (Test) report from UPMSCL Empanelled Laboratories remains conclusive report till date.

Finally Quest Laboratories Pvt. Ltd has violated conditions of contract of tender clause no. 13 Sub clause (i). Hence, Quest Laboratories Pvt. Ltd is, hereby, blacklisted for three years for drug "Paracetamol Syrup 125mg/5ml (60ml bottle with measuring cup)" from the date of issue of this order.

Enclosure: As above

  
Managing Director  
UPMSCL

**Endorsement No.: UPMSCL/MD/QC/2024/252 Dated :24.05.2024**

**Copy to the following for information & necessary action:**

1. Finance Controller, UPMSCL to kindly ensure that payment is not processed for "Not of Standard Quality" declared drug batches and ensure deductions as per tender conditions.
2. Drug Licensing & Controlling Authority, UP, Office of Commissioner, Food Safety & Drug Administration, Sec-C, Aliganj, Lucknow.
3. Senior Consultant – Drug Procurement and Quality Control, UPMSCL
4. Consultant Drug Procurement, UPMSCL.
5. General Manager, Quality Control UPMSCL.
6. General Manager, Drugs, UPMSCL.
7. General Manager, Supply Chain, UPMSCL.
8. Manager, Legal, UPMSCL.
9. Manager, Quality Control UPMSCL
10. Manager IT, UPMSCL.
11. Project Manager, DVDMS, UPMSCL.
12. Quest Laboratories Pvt. Ltd., Plot No. 45, Sector –III, Pithampur, District - Dhar- 454775 (M.P)

  
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Ref. No.: UPMSCL/MD/QC/2024/252

Date : 29.05.2024

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6. General Manager, Drugs, UPMSCL.
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